

Position Summary:

Biosphere 2 is seeking candidates for tour guide positions. The ideal candidate will be thoroughly committed to Biosphere 2's mission, with proven customer service and be comfortable presenting scientific information to a diverse audience.

Duties & Responsibilities:

- Establish and promote a positive, team based and 'visitor-first' central culture where staff truly enjoys being at Biosphere 2.
- Conduct engaging, lively Biosphere2 public tours with enthusiasm and scientific accuracy to diverse audiences while keeping within the parameter of time limits and approved tour scripts.
- Routinely check for safety and security issues, take action to resolve issues when necessary and notify supervisor as appropriate.
- Remain informed of new information (Biosphere 2 programs, scientific research, etc.) and appropriately relay that information to visitors.
- Interpret exhibits and provide background information to Biosphere 2 visitors.
- Ability to receive continual training, put training into practice and accept ongoing constructive feedback from supervisors.
- Conduct or assist with special programs, workshops, and tours when assigned.
- Ability to work a flexible schedule which will include weekend and holiday shifts.
- Other duties and tasks may be assigned by supervisor.

Knowledge, Skills & Abilities:

- Ability to stand and walk for extended periods of time, climb stairs, and comfortably work indoors and outdoors in varying weather conditions.
- Ability to deal effectively and tactfully with the public, fellow employees and managers.
- Ability to respond professionally to unusual or unexpected situations.
- Must have the ability to work a flexible schedule that routinely includes weekends, evenings and holidays.
- Must be comfortable with electronics, computers and have access to email.

Preferred Qualifications:

- Experience working in audience engagement (such as education, interpretation and programming) in a museum or informal education setting.
- Superior customer service skills.
- Passionate about life-long learning, science and inquiry-based education in an informal setting.
- Friendly, enthusiastic and engaging personality is a must!

To apply send resume and cover letter to: Selina Littler, Interpretive Specialist, Senior,
slittler59@email.arizona.edu